



Funambol Phone Sniper Test Plan

Thank you for your interest in testing a phone. The testing process should take 30 – 60 minutes. Before beginning, please keep the following information in mind.

1. The Phone Sniper tests involve entering, deleting and changing information about the contacts on your phone. The first step starts by deleting any existing contacts. Before you do, it is recommended that you back up pre-existing data on your phone that you want to restore after the test. You may be able to back up your phone information to your computer or your phone's SIM card -- refer to your phone user guide for details. Please note that Funambol is not responsible for any data that you may lose due to testing.

2. To test a phone, you must have a working Internet connection on the phone that allows sending and receiving of mobile data. Charges for accessing data on your phone using the Internet may be included as part of your data plan, or you may be charged separately. If you are unsure, please check with your carrier. Please note that Funambol is not responsible for any costs that you incur as a result of testing, however, the tests do not require much data to be exchanged.

3. You need a free account on the Funambol portal. If you do not already have one, you can request it at <http://www.funambol.com/demoregform.html>. It usually takes one working day for your request to be processed and for your free account to be set up.

4. Once you have your portal account, you need to configure your phone to work with the portal. Please refer to your phone user guide to learn about the SyncML (synchronization) settings for your device. The information you need to enter into your phone synchronization settings is listed in the online help for the Funambol portal.
IMPORTANT: Please write down all the steps involved in configuring your phone, as this is good information to share with other users – this information is requested when you report the test results.

5. IMPORTANT: As you follow this test plan, please write down whether each step succeeded or failed, as you will need to indicate this for each step when you report the results. Also, please note that each step depends on data from the previous step. If a step fails, it may or may not be possible to perform the next step. If you cannot perform a step because a prior step failed, please indicate that a step failed due to the failure of a prior step.

6. To be eligible for a reward, you must first apply for a phone test and your test must be approved. To receive a reward, you will need a PayPal account that you enter when you report the test results. For more information, please visit the main Phone Sniper program page at <http://www.funambol.com/opensource/phonesniperprogram.html>.

Test Plan Overview

The test plan consists of six steps of entering, deleting, modifying and synchronizing contact information on your phone and the Funambol portal. Please note that some phones use different field names than those listed in this document, so please adjust for your phone's actual field names when performing the tests.

Step 1 – New Contact Synchronization

Actions

- On the phone, delete all contacts.
- On the portal, use the Reset Contacts link to delete all contacts.
- On the portal, add contacts for:

First Name	Joanne	Chris	Alex
Last Name	Brown	Smith	Jones
Email	jb@random.com	cs@random.com	aj@random.com
Phone	123 456-7890	567 890-1234	098 765-4321
Home Phone	234 567-8901	678 901-2345	987 654-3210
Direct Phone	345 678-9012	789 012-3456	876 543-2109
Fax	456 789-0123	890 123-4567	765 432-1098

- On the phone, add contacts for:

Name	Jenny Gray	Bob Black	Laura Young
Email	jg@random.com	bb@random.com	ly@random.com
Phone	111 111-1111	555 555-5555	999 999-9999
Home phone	222 222-2222	666 666-6666	000 000-0000
Direct phone	333 333-3333	777 777-7777	121 212-1212
Fax	444 444-4444	888 888-8888	343 434-3434

- Sync the phone with the portal.

Expected Results

- Portal contacts are properly transferred to the phone and all fields match.
- Phone contacts are properly transferred to the portal and all fields match.
- Both the portal and the phone contain all the contacts and related data.

Step 2 – Add / Delete / Modify Contact Information

Actions

- On the portal:

Add a contact for:

First Name: Sam

Last Name: Green

Email: sg@random.com

Phone: 989 898-9898

Home phone: 878 787-8787

Direct phone: 767 676-7676

Fax: 656 565-6565

Delete the contact for Bob Black

Modify the contact for Jenny Gray by changing to these values:

Email: jenny.gray@random.com

Phone: 545 454-5454

- On the phone:

Add a new contact for:

Name: Mark Roof

Email: mr@random.com

Phone: 434 343-4343

Home phone: 131 313-3131

Direct phone: 242 424-2424

Fax: 353 535-3535

Delete the contact for Chris Smith

Modify the contact for Joanne Brown by changing to these values:

Email: joanne.brown@random.com

Phone: 686 868-6868

- Sync the phone with the portal.

Expected Results

- Both the portal and the phone contain contacts for Joanne Brown, Alex Jones, Sam Green, Jenny Gray, Laura Young and Mark Roof.
- On the portal, the Joanne Brown contact has updated fields for email of joanne.brown@random.com and phone of 686 868-6868.
- On the phone, the Jenny Gray contact has updated fields for email of jenny.gray@random.com and phone of 545 454-5454.

Step 3 – Deleting and Modifying the Same Contact in Different Places

Actions

- On the portal:

Delete the Sam Green contact

Modify the contact for Joanne Brown by changing to this value:
Email: brown_joanne@random.com

Modify the contact for Alex Jones by changing to this value:
Phone: 828 282-8282

- On the phone:

Delete the Alex Jones contact

Modify the contact for Joanne Brown by changing to this value:
Phone: 919 191-9191

Modify the contact for Sam Green by changing to this value:
Phone: 757 575-7575

- Synchronize the phone with the portal.

Expected Results

- On both the portal and the phone, the contact for Joanne Brown has values for phone of 919 191-9191 and email of joanne.brown@random.com (this is because if the same contact is updated on the phone and the portal, if a field has different non-blank values, the value on the phone "wins").
- On both the portal and the phone, the contact for Alex Jones has a value for phone of 828 282-8282.
- On both the portal and the phone, the contact for Sam Green has a value for phone of 757 575-7575.

Step 4 – Interrupted Synchronizations

Actions

- Start a synchronization and hit cancel in the middle of the synchronization.
- Start a new synchronization after the first one is canceled.

Expected Result

- All data on the phone and the portal are in sync.
-

Step 5 – Deleting All Contacts

Actions

- On the portal, delete all contact records.
- On the phone, delete all contact records.
- Synchronize the phone with the portal.

Expected Result

- Both the portal and the phone have no contacts.
-

Step 6 – Restoring Your Original Phone Data and Reporting Results

Actions

- As desired, restore your phone's contacts using the backup copy of your data.
 - Report the device configuration steps, your test results and any errors you may have encountered using an online form. To access this form, click the link for the online form on the page at <http://www.funambol.com/opensource/phonesniperprogram.html>. You will need to indicate whether each test plan step succeeded or failed. If a step failed that prevented other steps from working, for those next steps, please indicate "failure" with an explanation of "preceding step failed".
-

Thank you for participating in the Funambol Phone Sniper program!